



CANCELLATION POLICY, *Renee Boeh, DBA Renu-U Movement*

1. Personal Training sessions and class sessions and/or packages are non-refundable.
2. Session packages expire within one year of purchase date.
3. Please be advised that Renee Boeh, DBA Renu-U Movement has a strict **24 hour cancellation policy:**

Cancellations must be received **24 HOURS** before the scheduled appointment via text or phone. **Upon confirmation response from Renee Boeh/Renu-U Movement**, the cancellation will be processed without a charge.*

Cancellations (for any reason) without 24 hour notice, i.e. LESS THAN 24 HOURS before an appointment, will be charged the full session price.*

Example: If your scheduled appointment time is Friday at 7a.m., you must cancel BEFORE 7 a.m. Thursday, the day before. If you cancel AFTER 7a.m. Thursday, you will be charged for your session at your current session rate.

Understand that once an appointment is booked, it means that a spot has been reserved in the class/appointment schedule, and inadequate notice means that spot possibly might not be filled.

NOTIFY RENEE BOEH/RENU-U MOVEMENT at (619) 708-7172 within the 24 Hour cutoff policy to avoid charges.

Signature _____ Date _____

Printed Name _____

Cancellation policy, cont'd

*Duet (partner) sessions:

1. If your partner cancels **without** the minimum required 24 hour notice, that partner is responsible for payment in full of their part of the cost of the session and will be charged accordingly. _____ (Please initial)

2. If your partner cancels **with 24 hours or more** notice (the required time frame), you will have the following options:
 - a. to have a **25 minute session** at the cost of your current 50 min duet session (i.e. your usual duet session rate), _____ (Please initial) **OR**
 - b. You may opt to pay for a full 50 minute private session at the current **private** session rate. _____ (Please initial)